

Faculty & Staff

# Outlook 2016 for PC: Basics

Quick Reference Guide





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# **REVISION CONTROL**

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#### 1.0 Introduction

Microsoft Outlook is the official email system for CSUB. Outlook allows you to send and receive messages, schedule appointments, manage tasks, work with your address book, and organize your mailbox. With Outlook, you can access Outlook from most devices, using the desktop, mobile, or web apps.

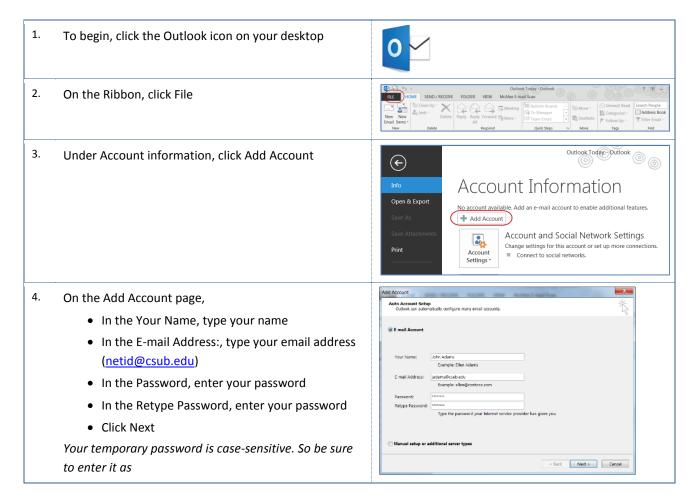
This guide is designed for use with the Outlook desktop app. It will assist you with performing basic tasks using the Outlook features.

# 2.0 Getting Started

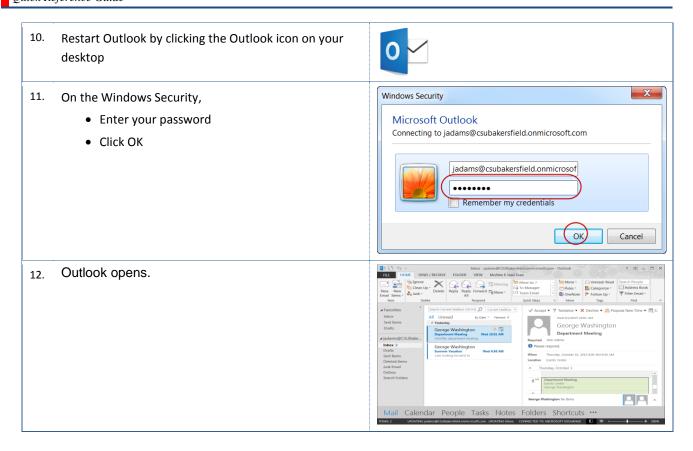
Getting started with Outlook is a process. The process begins with you setting up your account on Office 365. Next, you will need to setup and configure Outlook to access your Office 365 account.

# 2.1 Configuring Outlook

In this step, you will setup and configure Outlook to access your Office 365 account.



5. On the Add Account: Searching for your mail server settings..., wait for Windows Security pop-up. Establishing network connection Searching for jadams@CSUBak Logging on to the mail server < Back Next > Cancel X Windows Security 6. On the Windows Security screen, Microsoft Outlook • Enter your password Connecting to jadams@csubakersfield.onmicrosoft.com • Click OK jadams@csubakersfield.onmicrosof This screen may appear under other windows on your Remember my credent desktop. As such, it is recommended that you close or minimize other windows. Your email address should be Cancel populated on the screen. Add Account When Outlook completes your account setup, you will receive a message indicating account success. Click Finish to complete the process. Searching for jadams@CSUBake Congratulations! Your email account was successfully configured and is ready to use Add another account... Finish Cancel Microsoft Outlook You will receive a message to restart Outlook. Click OK. You must restart Outlook for these changes to take effect. 9. If necessary, close Outlook, using the X. Mail Calendar People Tasks Notes Folders Shortcuts ...



# 2.2 Accessing Outlook

These instructions will guide you in accessing Outlook from your personal computer or laptop.

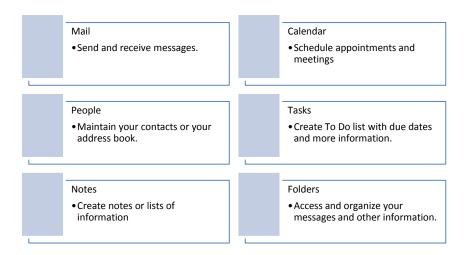


3. Outlook opens.

| State | S

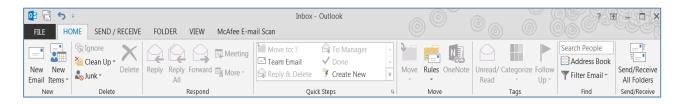
#### 3.0 Outlook Overview

Outlook has several modules to assist you with communicating with others, scheduling appointments, and many other activities. The modules include Mail, Calendar, People, Tasks, Notes, and Folders. This list below describes briefly the functions of these tools.



#### 3.1 Ribbon

The Ribbon contains context sensitive functions for each Outlook module or tool. Groups are used to organize related functions.



For example, the Home tab has the groups: New, Delete, Respond, Quick Steps, Move, Tags, Find, and Send/Receive. Within each group are buttons that perform different actions, such as New EMail will open a new email.

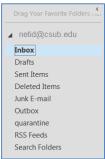
#### 3.2 Quick Access Toolbar

The Quick Access Toolbar is a customizable menu. You can select your most commonly used functions and add them to this toolbar. Once added to the toolbar, you can quickly access these functions. For example, you can add the print and preview option.



#### 3.3 Folder Pane

The Folder Pane is located on the left-hand side of the screen. From this pane, you can view your Inbox, access your Sent Items, or empty your trashcan.



# 3.4 Navigation Bar

The Navigation Bar is located at the bottom. From the Navigation Bar, you can move between the Outlook modules, such as the Calendar and Tasks.

Note there are two different ways to view the navigation bar. By default, Outlook is set to display the Compact Navigation bar shown below.



If you prefer the expanded view shown below, click the \*\*\*\*, select Navigation Options, and uncheck Compact Navigation.

Mail Calendar People Tasks Notes Folders Shortcuts •••

#### 3.5 Status Bar

The Status Bar provides information and additional capabilities depending on the module you are using.



• Status Message ITEMS: 1 UNREAD: 1

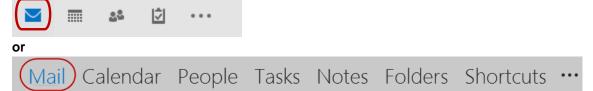
In the Mail module, the Status Bar displays information about your messages. For example, the Status Message can show the number of mail items in your inbox. In this case, there is one email, which is unread.

- Folder Pane Button
   The Folder Pane button opens the Folder pane.
- Reading Pane
   The Reading Pane button closes the Folder pane allowing you more room for previewing your email messages.
- Zoom Scale ----+ 100%

The Zoom Scale allows you to zoom in and out on the text in your preview pane. The + zooms in (text gets larger) and the – zooms out (text gets smaller).

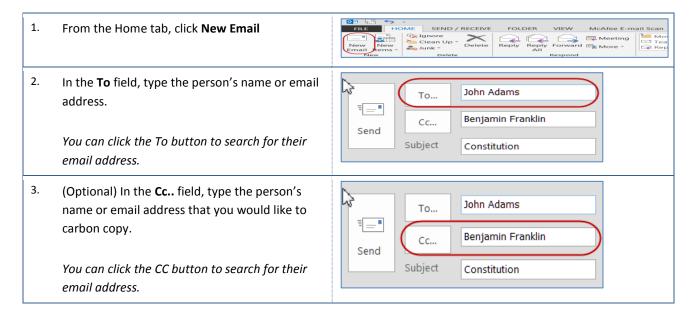
#### 4.0 Mail

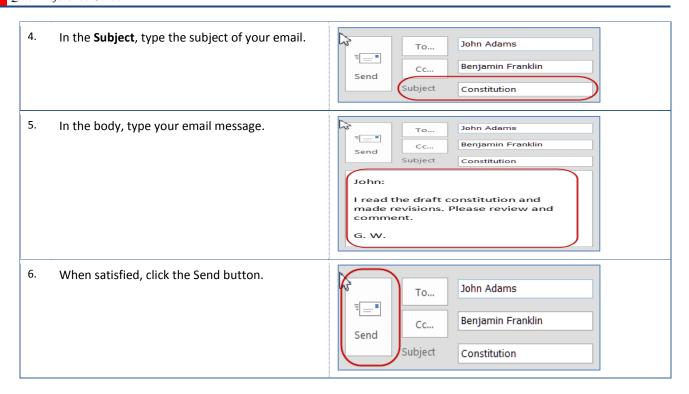
This section covers the Mail module. From the Mail module, you can send and receive, work with, and manage your emails. By default, Outlook opens to the Mail module. However, you can access the Mail module by clicking the Mail icon or the word Mail on the Navigation Bar.



# 4.1 Creating and Sending Email

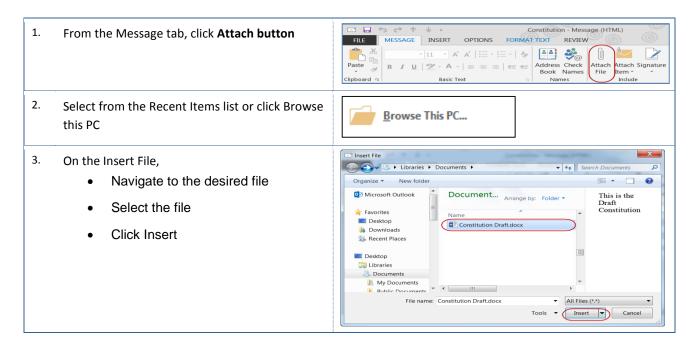
These instructions will assist you with creating and sending an email.





## 4.2 Attaching files

You can easily attach documents to your email. You can either drag and drop the file to the body of your message or use the Attach File button. These instructions will guide you in attaching a file using the Attach File button.

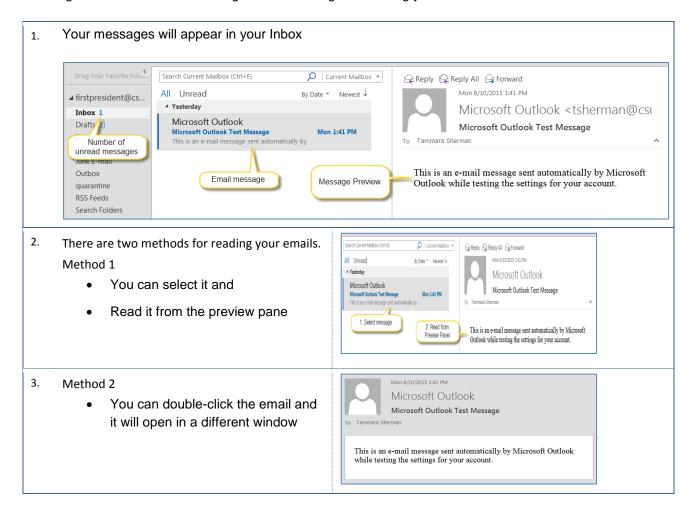


4. Once the file is attached, you can attach more files, if desired.



# 4.3 Receiving and Reading Messages

When you receive messages, they will appear in your Inbox. From your Inbox, you can read and preview your messages. These instructions will guide in receiving and reading your emails.



# 4.4 Responding to messages

You can respond to your emails from your inbox by opening the email or from the preview pane. Your options for responding to messages include replying, replying to all, and forwarding. These instructions will guide you in responding from an open email.

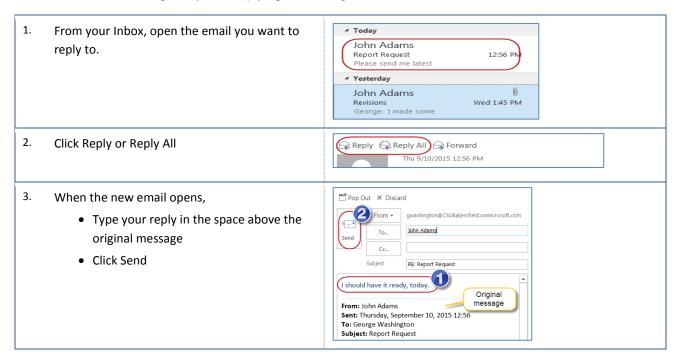
- Reply Your response is sent to sender
- Reply All
   Your response is sent to everyone addressed on the email
- Forward

Your response is sent to the person you select.



#### 4.4.1 Replying to Messages

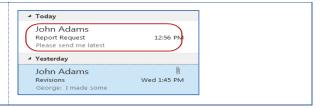
These instructions will guide you in replying to messages.

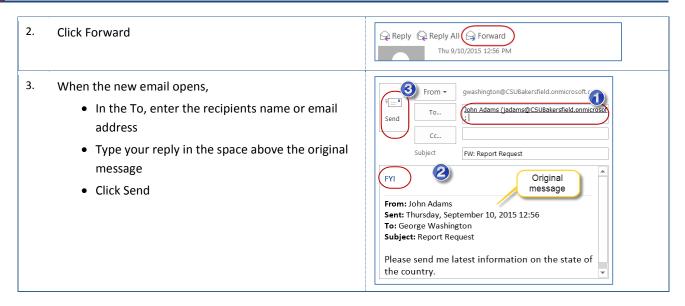


#### 4.4.2 Forwarding Messages

These instructions will guide you in forwarding messages.

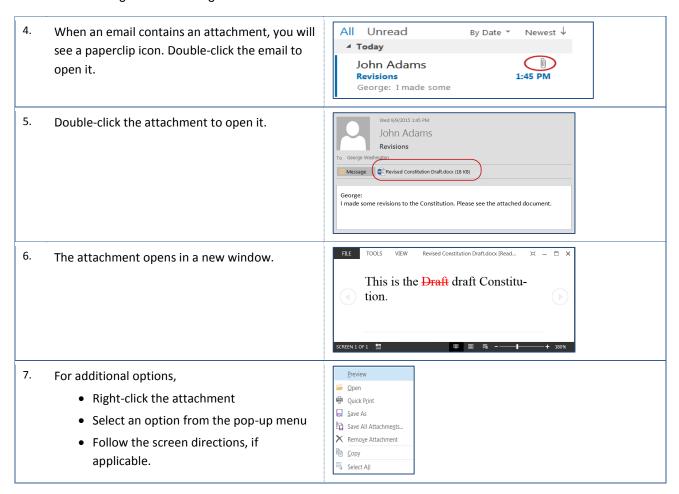
1. From your Inbox, open the email you want to forward.





# 4.5 Working with attachments

When you receive an attachment, you can preview, open, quick print, save, copy, or remove it. These instructions will guide in working with attachments.



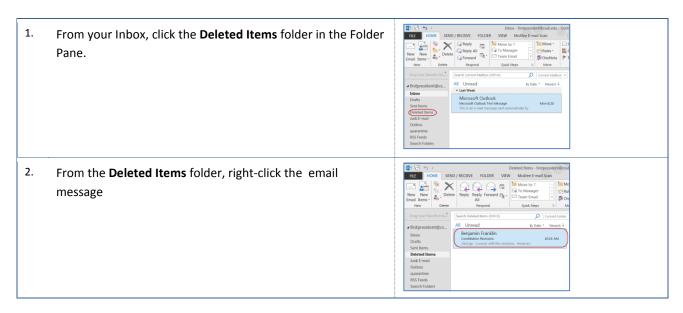
# 4.6 Deleting Messages

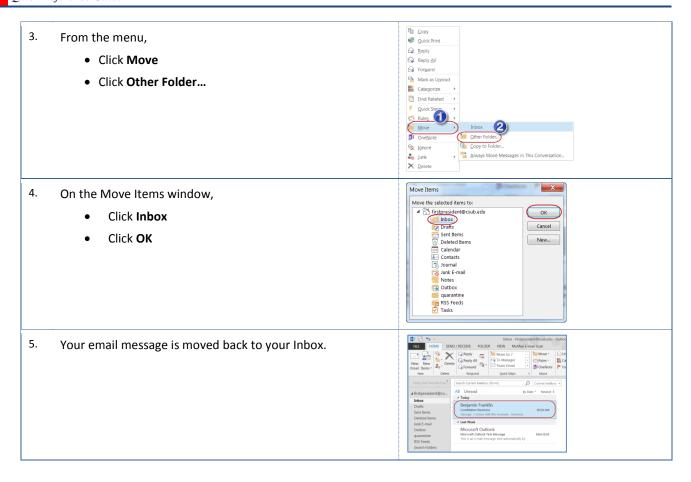
You can delete an email message from your Inbox or while the email is open. These instructions guide you deleting an email from your Inbox.

1. From your Inbox, select the email you would like to delete. 2. On the Home tab, click Delete SEND / RECEIVE FOLDER VIEW McAfee E-mail Scan HOME Reply Move to: ? Move ij, 😭 To Manage Rules \* L Ca Reply All Team Email ■ OneNote ► Fo Email Items \* 3. The message disappears from your Inbox. When you delete an email message, the message is moved to your Deleted Items folder. If you inadvertently delete an email message, you can retrieve it from this folder, provided you have not emptied the folder.

# 4.7 Restoring Deleted Messages

When you delete an email message, the message is moved to your Deleted Items folder. If you inadvertently delete an email message, you can retrieve it from this folder, provided you have not emptied the folder. These instructions will assist you in restoring a deleted email message.





# 4.8 Emptying Deleted Items Folder

When you delete messages, they are moved to your Deleted Items Folder. They remain in the folder until it is emptied. These instructions will guide you in emptying your Deleted Items folder.

1. To begin, right-click Deleted Items

1. To begin, right-click Deleted Items

1. To begin, right-click Deleted Items

1. John Sent Items

Drafts

2 gwashington@...

Drafts

Sent Items

Deleted Items J

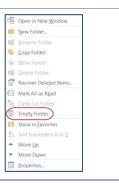
Junk Email

Outbox

RSS Feeds

Search Folders

From the pop-up menu, click Empty Folder.
 Once the items are deleted, they cannot be recovered.



# 4.9 Printing Messages

On occasion, you may want to print an email message. The common method is using the File menu from an open email message. These instructions will walk through this process.

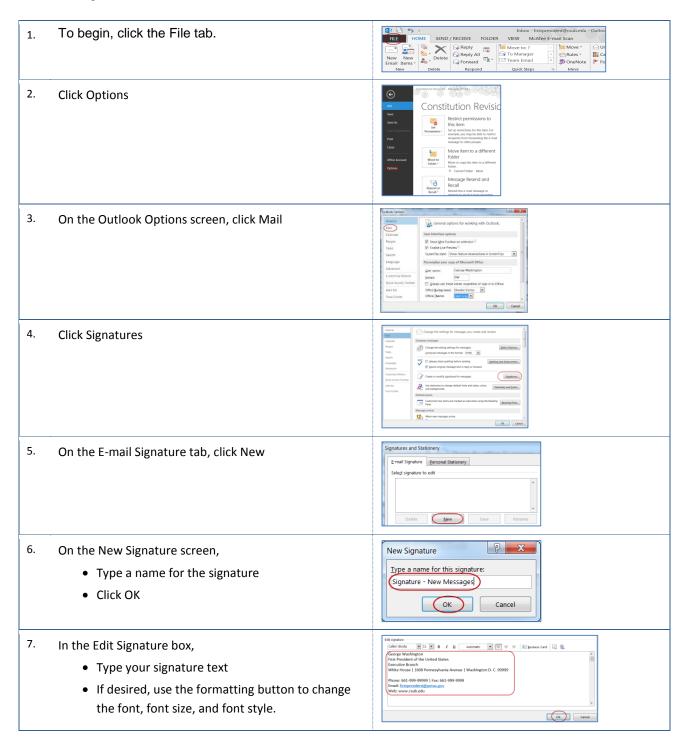
While the email is open, click the File tab. 1. Reply Quick Steps M Q Benjamin Franklin <csubtraining@gma I concur with the revisions. However, we should meet to discuss the next steps. <u>.</u> Benjamin Franklin No Berns 2. When the menu opens, click Print Constitution Revision \*Note: If you need to go back to the previous Restrict permissions to page, click the arrow in the top left corner Message Resend and On the Print screen, • Use the drop down to select the desired TO SERVE printer, if necessary · Click Print

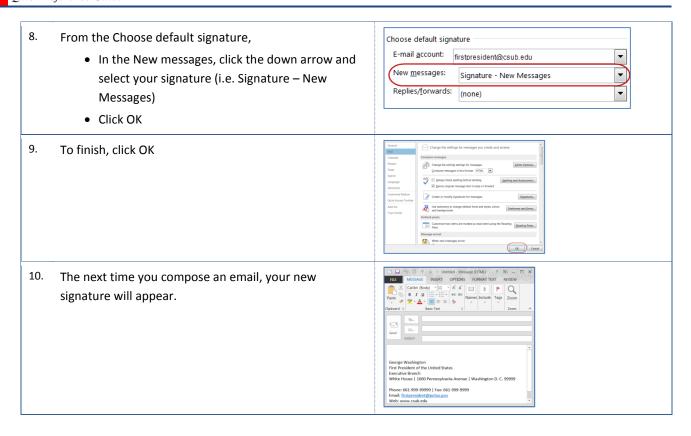
# 4.10 Creating Signatures

An email signature is the block of text that is added to the end of your email message. Typically, it contains your contact information, such as name, title, department, business address, phone number, fax number, and email address. You can have signatures for new messages and for replies and forwards.

#### 4.10.1 Creating Signatures for New Messages

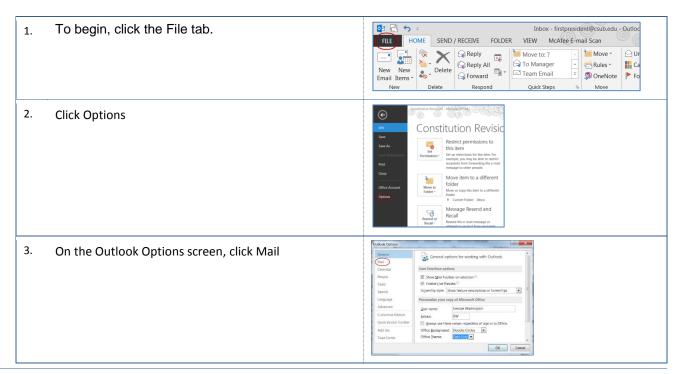
When creating signatures for new messages, you can specify whether your signature applies to new messages, to replies and forwards, or to both. These instructions will guide you in creating a signature for new messages.

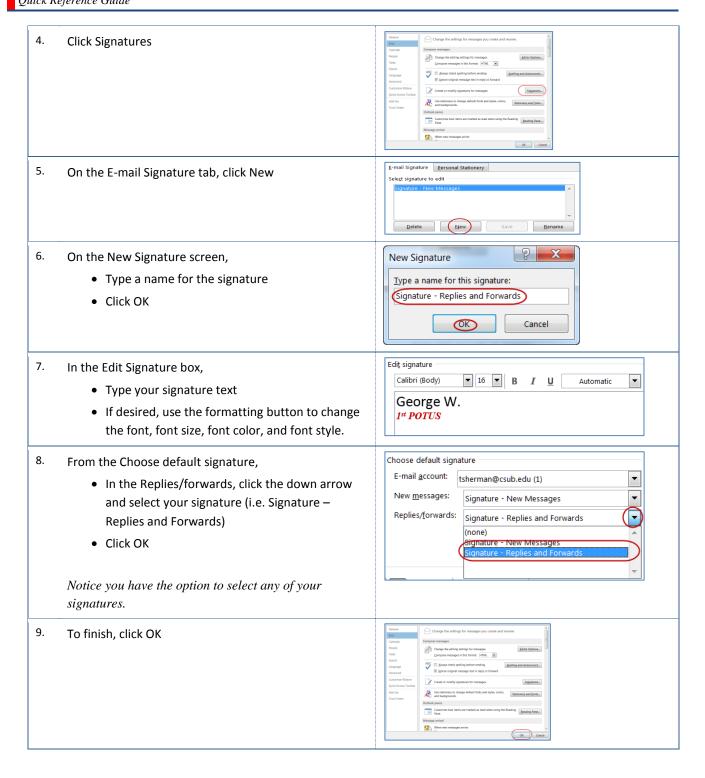




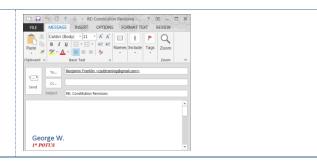
# 4.10.2 Creating Signatures for Replies and Forwards

You can have different signatures for your new messages and for replies and forwards. You can specify which signature to use when. These instructions will guide you in creating a signature for replies and forwards.



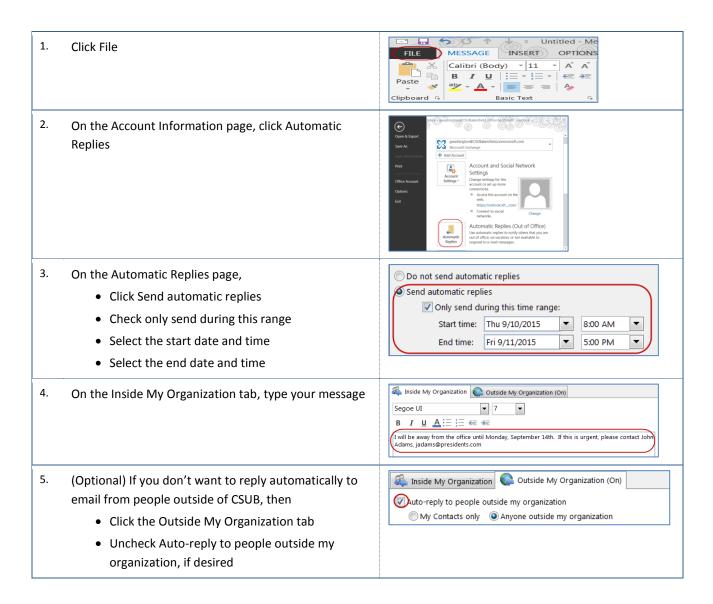


10. The next time you reply to or forward an email, your new signature will appear.



# 4.11 Setting up Automatic Replies

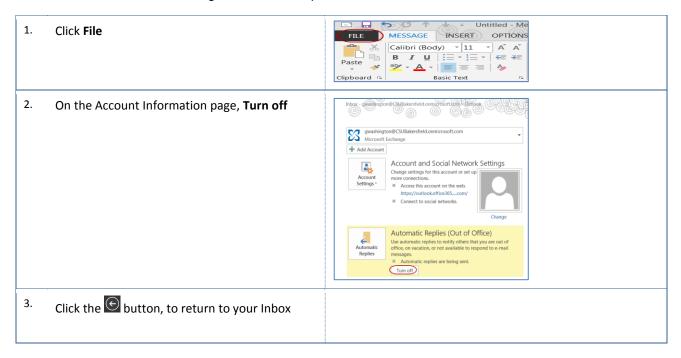
You can set up automatic email replies, such as when you are away on vacation or business. The process involves creating a template and a rule. These instructions cover the steps involved.



6.	<ul> <li>(Optional) If you don't want to reply automatically to email from people outside of CSUB, then</li> <li>Click the Outside My Organization tab</li> <li>Check my Contacts only or Anyone outside my organization</li> <li>Type your message</li> </ul>	Inside My Organization  Outside My Organization (On)  Auto-reply to people outside my organization  My Contacts only  Anyone outside my organization  Segoe UI  T  T  B  I  U  A  := :=
7.	When you are finished, click OK	
8.	Click the button, to return to your Inbox	

# 4.12 Turning off Automatic Replies

These instructions cover turning off automatic replies.



#### 5.0 Calendar

This section covers the Calendar module. From the Calendar module, you can create and manage your appointments. You can view your calendar in daily, weekly, and monthly formats. Additionally, you can create meetings and invite people to attend. The integration between the Calendar and Mail modules allow you to send and forward appointments and to mail your calendar to others.

To access the Calendar module, click Calendar on the navigation bar (bottom of screen)

# Mail Calendar People Tasks Notes Folders Shortcuts ...

# 5.1 Viewing your Calendar

You can display your calendar in a number of ways. You can display it as a daily, weekly, or monthly view. Additionally, you view it based on the work week or as schedule. To change your calendar view, click the desired icon the Home tab.



The table below shows the available calendar views.

#### **Calendar Views**

#### Day

 Displays your appointments by time for the selected day

#### Illustration



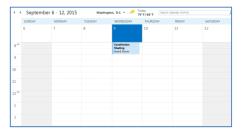
#### **Work Week**

 Displays your appointments by day and time for your work week, such as Monday through Friday

# | September 7 - 11, 2015 | Wassepan 8.6 - | Wassepan 8.6

#### Week

 Displays your appointments by day and time for the week (Sunday through Saturday)



#### Month

- Default view
- Displays your appointments for the month including weekends

#### **Schedule View**

- Displays your appointments for the day by time in an horizontal format with an availability status bar
- This view is helpful, when working with more than calendar

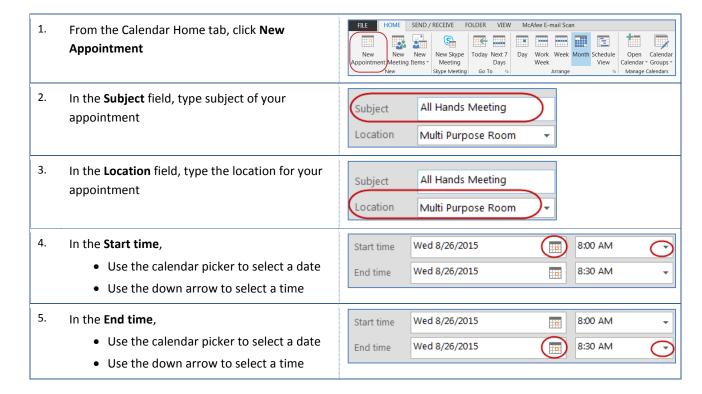


# 5.2 Scheduling appointments

The Calendar module allows you to schedule individual and recurring appointments. You can specify the subject, location, duration, appointment information. Additionally, you choose how the appointment will appear on your calendar and when to be reminded about your appointments.

# 5.2.1 Scheduling an Individual Appointment

An individual appointment creates a single entry on your calendar for an event, such as a meeting, conference, etc. These instructions will help you with creating an individual appointment.



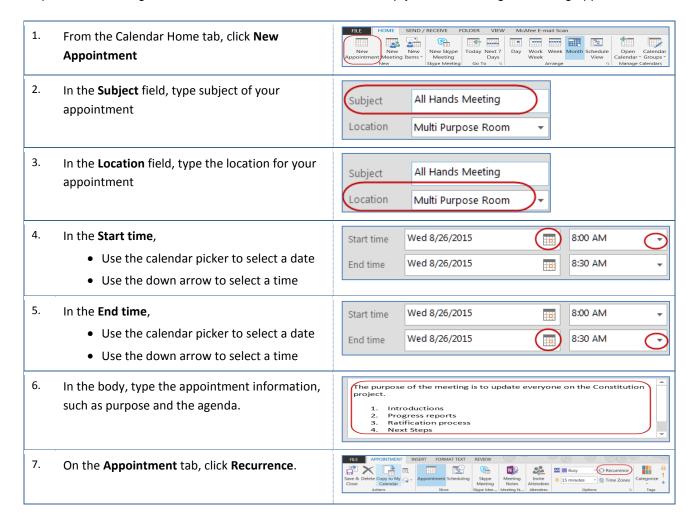
6. In the body, type the appointment information, such as purpose and the agenda.

1. Introductions
2. Progress reports
3. Ratification process
4. Next Steps

7. When satisfied, click the Save & Close button.

#### 5.2.2 Scheduling a Recurring Appointment

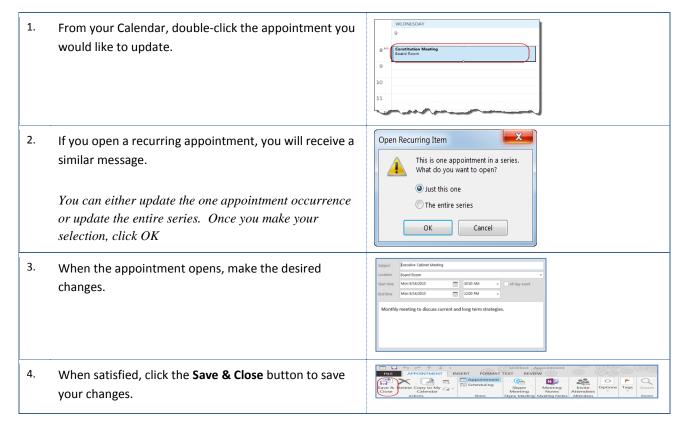
A recurring appointment creates multiple entries on your calendar for a single event, such as monthly department meetings, vacation, etc. These instructions will help you with creating a recurring appointment.



# 8. On the Appointment Recurrence, Select a recurrence pattern, such as Monthly Specify the frequency, such as The Second Monday of every 1 month Select the ending date, such as End after 10 occurrences Click OK 9. When satisfied, click the Save & Close button.

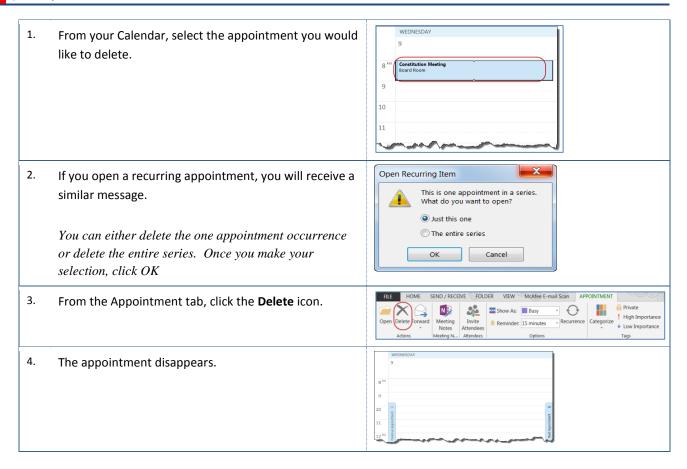
# 5.3 Updating Appointments

You can quickly update your appointments from your calendar or by opening your appointments. These instructions will guide you in opening your appointments for updating.



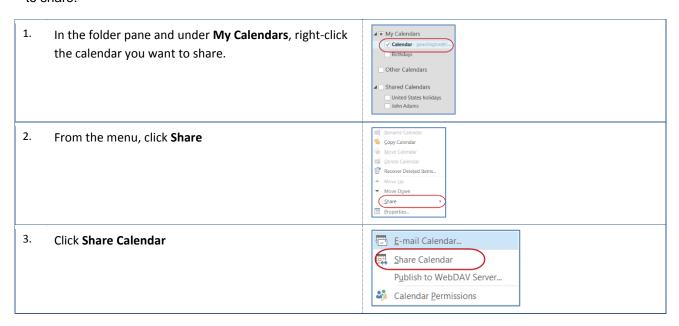
## 5.4 Deleting Appointments

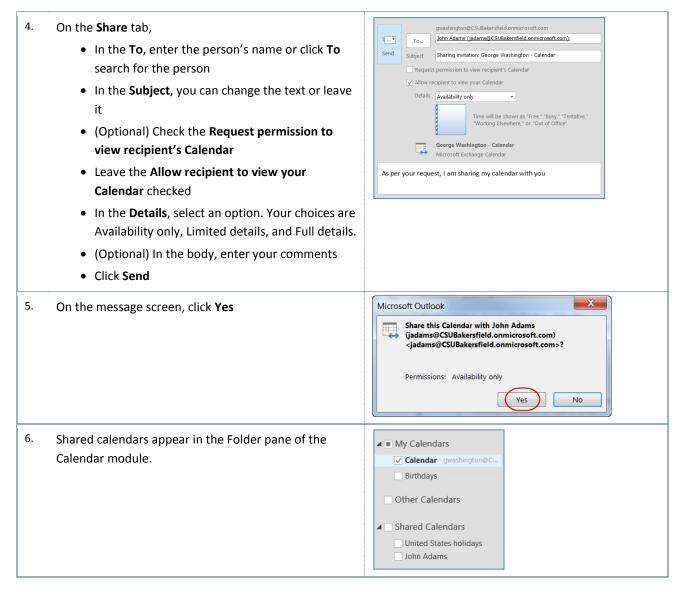
From your calendar, you can delete appointments quickly. These instructions will assist you in an appointment from your calendar.



# 5.5 Sharing your calendar

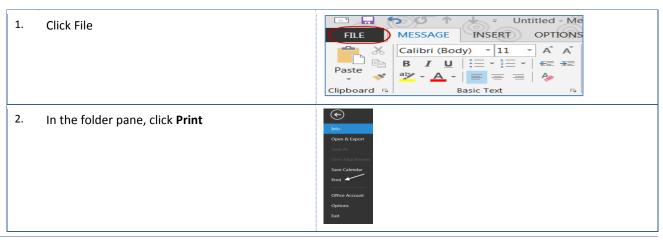
You can share your calendar with other people at CSUB. You also can specify how much of your calendar to share.





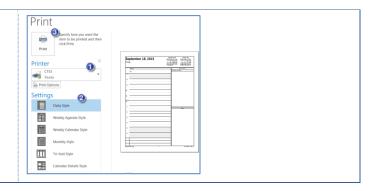
# 5.6 Printing your calendar

You can print your calendar from any view. To print your calendar, follow these instructions.



- 3. On the Print screen,
  - Select a printer
  - Under Settings, select a layout style
  - Click Print

The preview shows how your calendar will print.



# 5.7 Scheduling Meetings

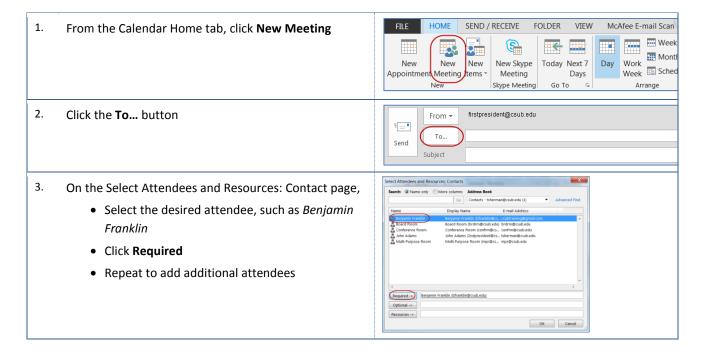
Scheduling meetings is similar to scheduling appointments. The main differences between scheduling meetings and appointments are the additional tasks for inviting participants and scheduling meeting rooms. Additionally, scheduling a meeting will send a meeting request to the selected attendees. Like appointments, you can schedule individual or recurring meetings.

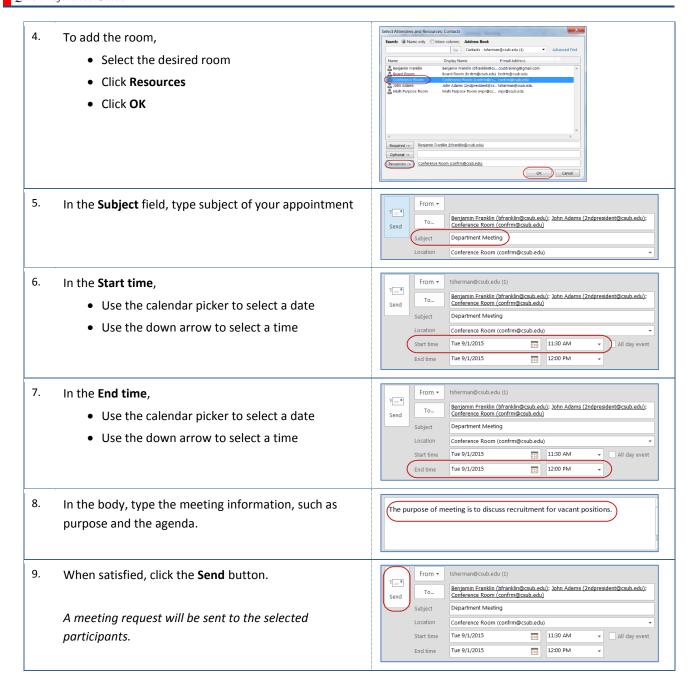


Please note that 25Live is the primary event scheduling application for reserving rooms, such as class rooms, labs, large venues, and some conference rooms. As such, the meeting rooms referred to in this section are ones that are not used by 25Live, such as private conference rooms i.e. ADM 101, etc.

#### 5.7.1 Scheduling Individual Meetings

An individual meeting creates a single entry on your calendar for an event, such as a meeting, conference, etc. These instructions will help you with creating an individual meeting.

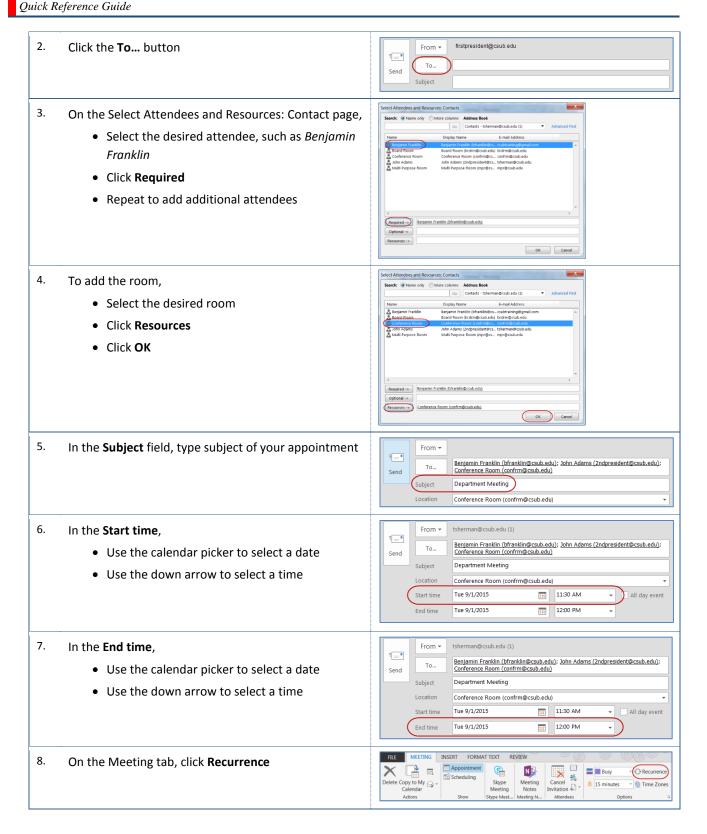




# 5.7.2 Scheduling Recurring Meetings

A recurring meeting creates multiple entries on your calendar for a single event, such as monthly department meetings, etc. These instructions will help you with creating a recurring meeting.

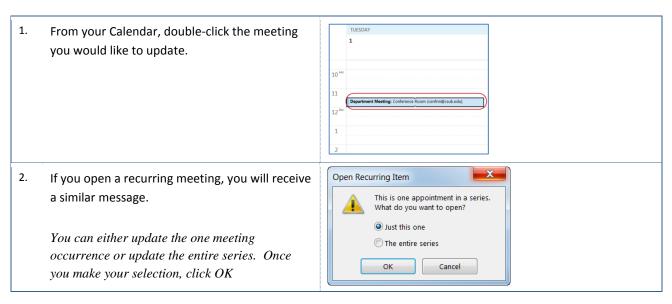




# 9. On the Appointment Recurrence, 11:30 AM • Select a recurrence pattern, such as Monthly 12:00 PM • Specify the frequency, such as The Second Monday of every 1 month • Select the ending date, such as End after 10 occurrences Click OK In the body, type the meeting information, such as The purpose of meeting is to discuss weekly status reports. purpose and the agenda. When satisfied, click the **Send** button. == Benjamin Franklin (bfranklin@csub.edu); John Adams (2ndpresident@c Conference Room (confrm@csub.edu) A meeting request will be sent to the selected Conference Room (confrm@csub.edu) participants. All day event • Tue 9/1/2015 12:00 PM

# 5.8 Updating Meetings

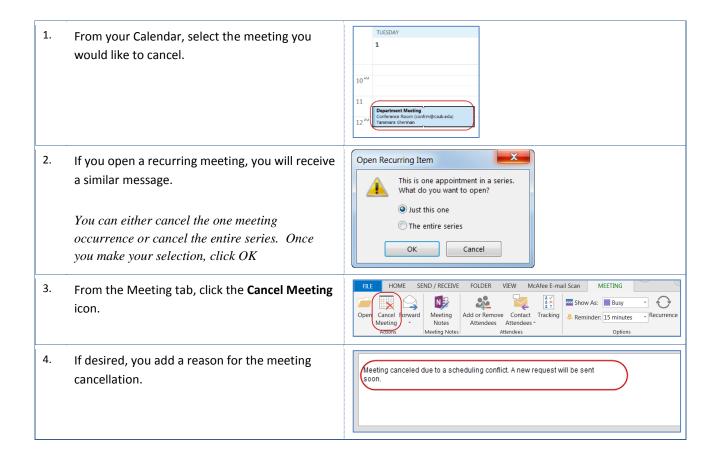
You can quickly update your meetings from your calendar or by opening your meetings. These instructions will guide you in opening your meetings for updating.

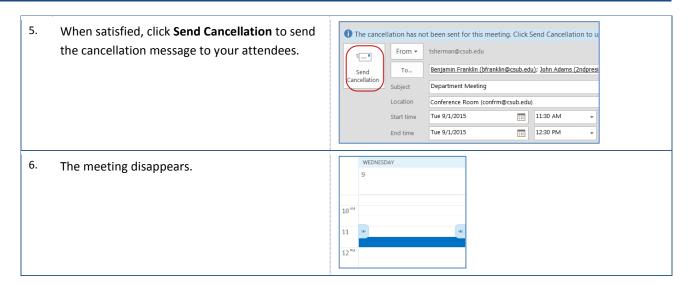


3. When the meeting opens, make the desired 10 changes. 11:30 AM 12:00 PM Tue 9/1/2015 The purpose of meeting is to discuss weekly status reports. When satisfied, click the Send Update button to APPOINTMENT INSERT FORMAT TEXT REVIEW FILE save your changes and email the updated Appointment 0 N **Scheduling** meeting request to the participants. Delete Copy to My Options Tags Skype Meeting Invite Close Calendar Meeting Notes Attendees Skype Meeting Meeting Notes Attendees

# 5.9 Canceling Meetings

From your calendar, you can cancel meetings quickly. These instructions will assist you in cancelling a meeting from your calendar.



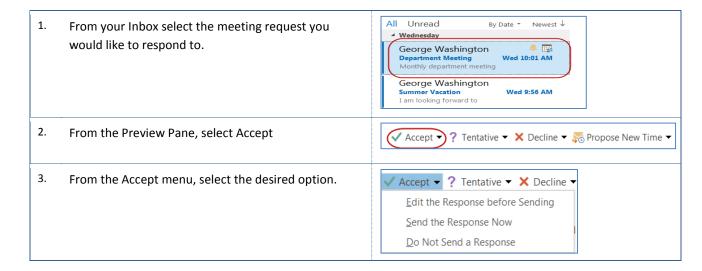


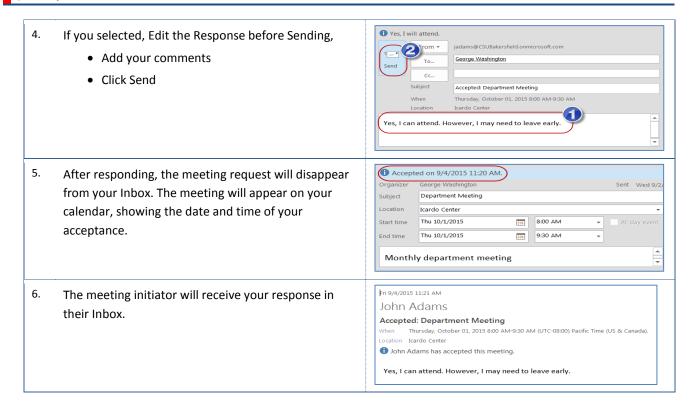
# 5.10 Responding to Meeting Requests

Meeting requests will appear in your Outlook Inbox. You can quickly respond to the message from your preview pane. You have several options when responding to meeting requests. You can accept, accept tentatively, and decline. Additionally, you can accept tentatively and propose a new time or decline and propose a new time.

# 5.10.1 Accepting A Meeting Request

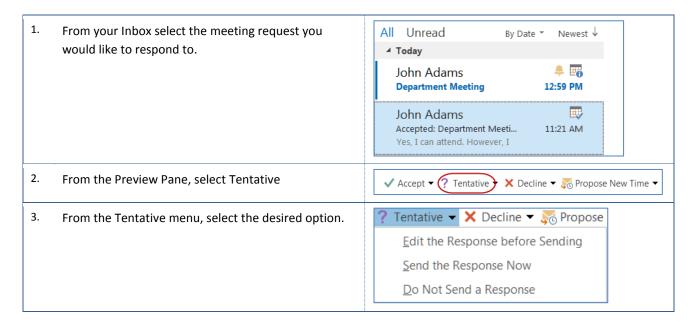
You can accept a meeting request from your preview pane. When responding you will have the choice to make a comment before sending, to send the response immediately, or not to send a response. These instructions will guide you in tentatively accepting a meeting request.

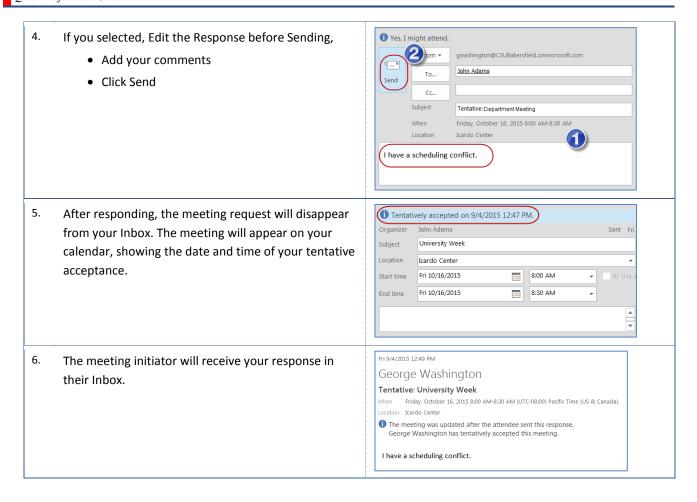




# 5.10.2 Tentatively Accepting a Meeting Request

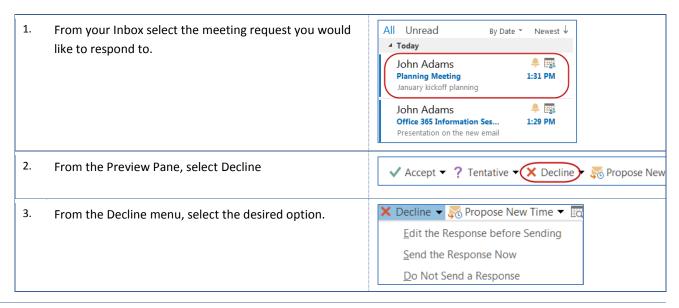
You can tentatively accept a meeting request from your preview pane. When responding you will have the choice to make a comment before sending, to send the response immediately, or to not send a response. These instructions will guide you in accepting a meeting request.



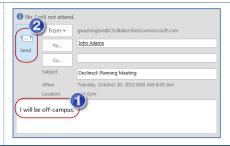


# 5.10.3 Declining a Meeting Request

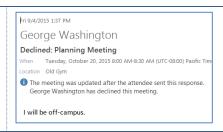
You can decline a meeting request from your preview pane. When responding, you will have the choice to make a comment before sending, to send the response immediately, or not to send a response. These instructions will guide you in declining a meeting request.



- 4. If you selected, Edit the Response before Sending,
  - Add your comments
  - Click Send

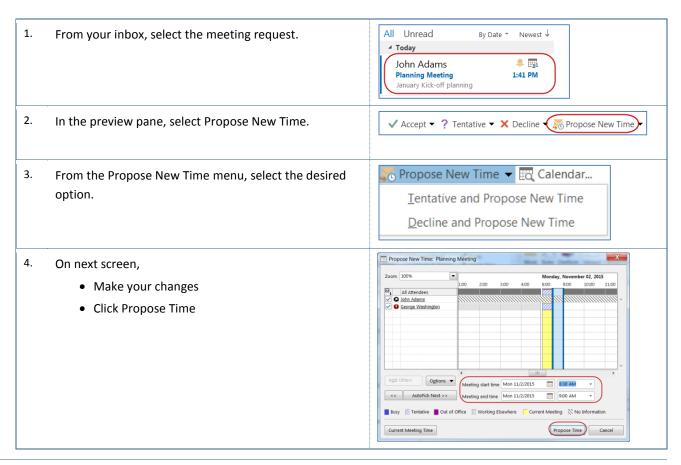


- 5. When you decline a meeting request, the request disappears from your Inbox and it does not appear on your calendar.
- 6. The meeting initiator will receive your response in their Inbox.

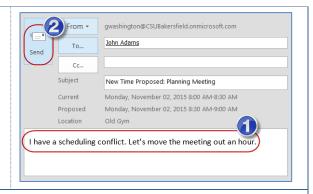


# 5.10.4 Proposing a New Times

You can respond to your meeting requests from your preview pane. When responding, you propose a new time, while accepting tentatively or declining. These instructions will guide you in proposing a new time.



- 5. Next,
  - Add comments, if desired
  - Click Send



- 6. If you declined the request and proposed a new time, the meeting request will not appear on your calendar. If you accepted tentatively and proposed a new time, the meeting request will appear on your calendar.
- 7. The meeting initiator will receive your response in their Inbox.



#### 6.0 Email Related Policies

CSU Bakersfield has several policies that relate to email and other sensitive data. The list below are a few of the policies involved with email.

- Email Policy
   http://www.csub.edu/its/about/security/supplemental/email/index.html
- Email Blocking Policy and Procedures
   http://www.csub.edu/its/about/policies/tech/emailblock/index.html
- Confidentiality of Email Policy <u>http://www.csub.edu/its/about/policies/tech/emailpolicy/index.html</u>
- Instant Messaging Policy http://www.csub.edu/its/about/security/supplemental/instantmessage/

For more information, visit the Information Security website at: http://www.csub.edu/its/about/security/index.html

# 7.0 Getting Help

If you are unsure or need assistance, please refer to the resources below:

Resources on the Web

Outlook 2016 www.csub.edu/training/pgms/outlookp/index.html

For general training questions

Tammara Sherman, Ed.D.
Campus Training
661-654-6919
tsherman@csub.edu
www.csub.edu/training/index.html

• For help with computer-related Issues

Help Desk 661-654-2307 helpdesk@csub.edu